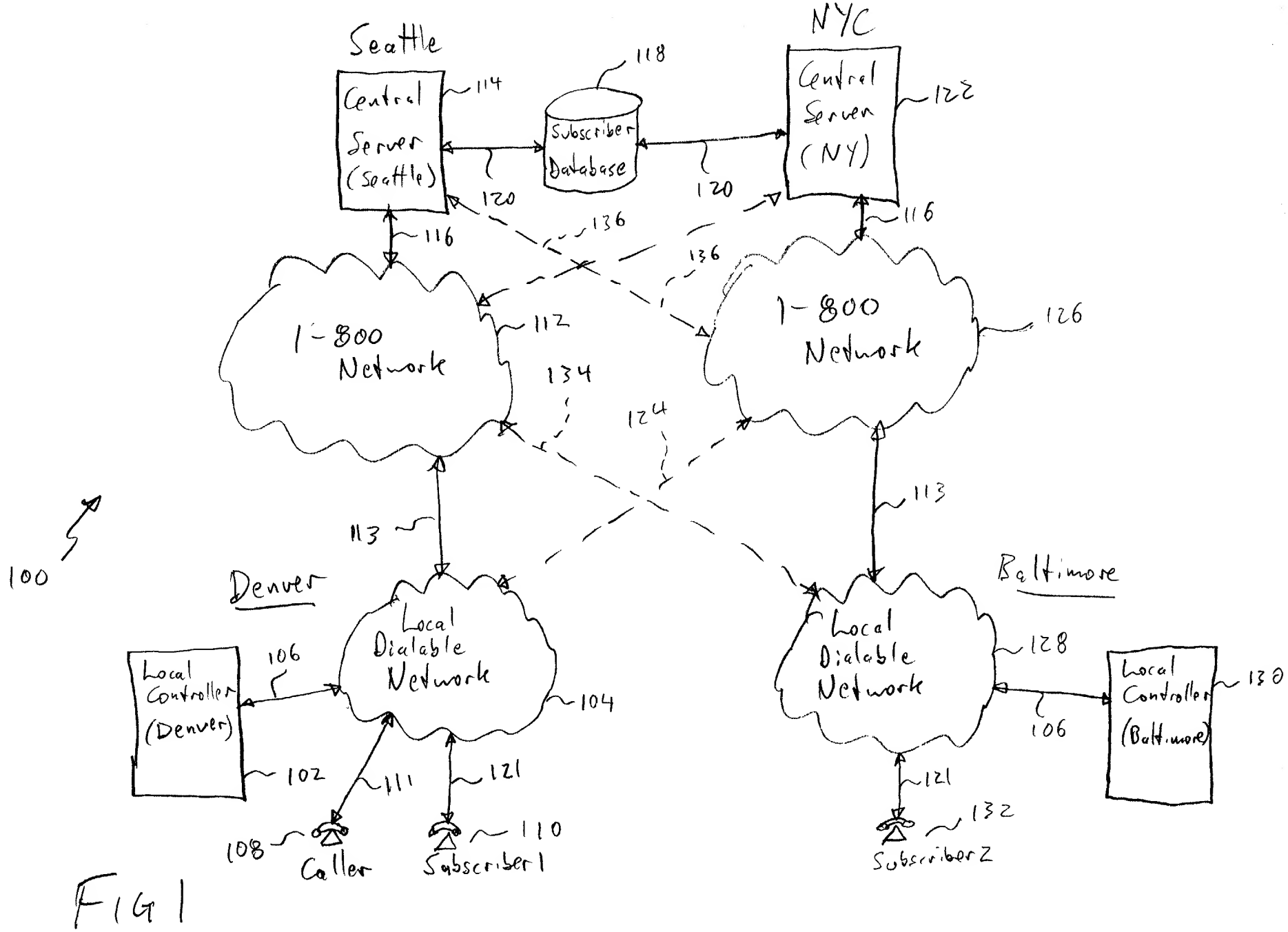
Seattle
Central Server (Seattle)
114
118
Subscriber Database
NYC
Central Server (NY)
122
120
120
116
116
136
136
1-800 Network
112
1-800 Network
126
134
124
100
113
113
Denver
Local Dialable Network
104
Local Controller (Denver)
106
102
Baltimore
Local Dialable Network
128
Local Controller (Baltimore)
130
106
111
121
121
108
Caller
110
Subscriber1
132
Subscriber2

FIG 1

TOPEON 2698268

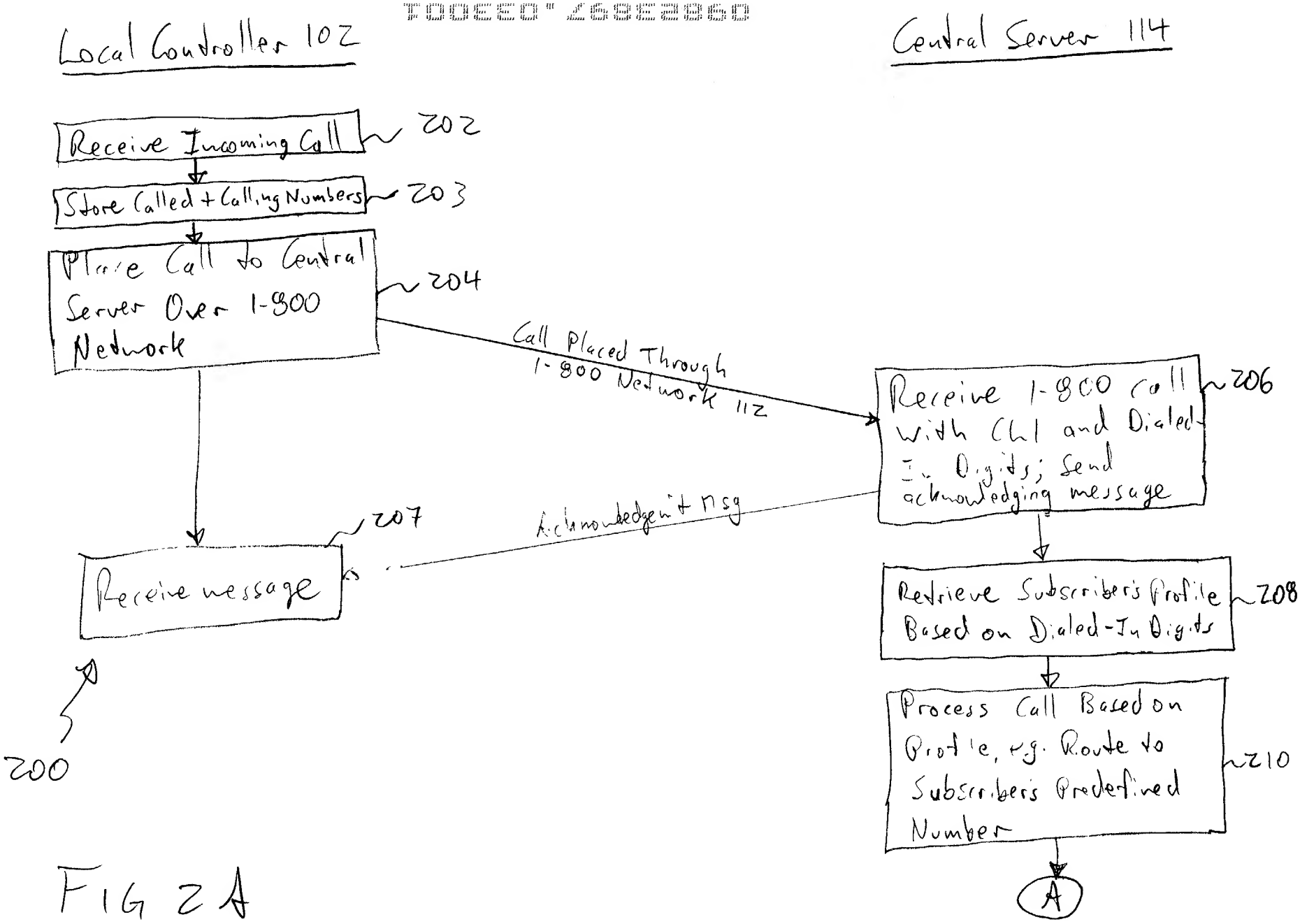

FIG 2A

T00560 "26852960

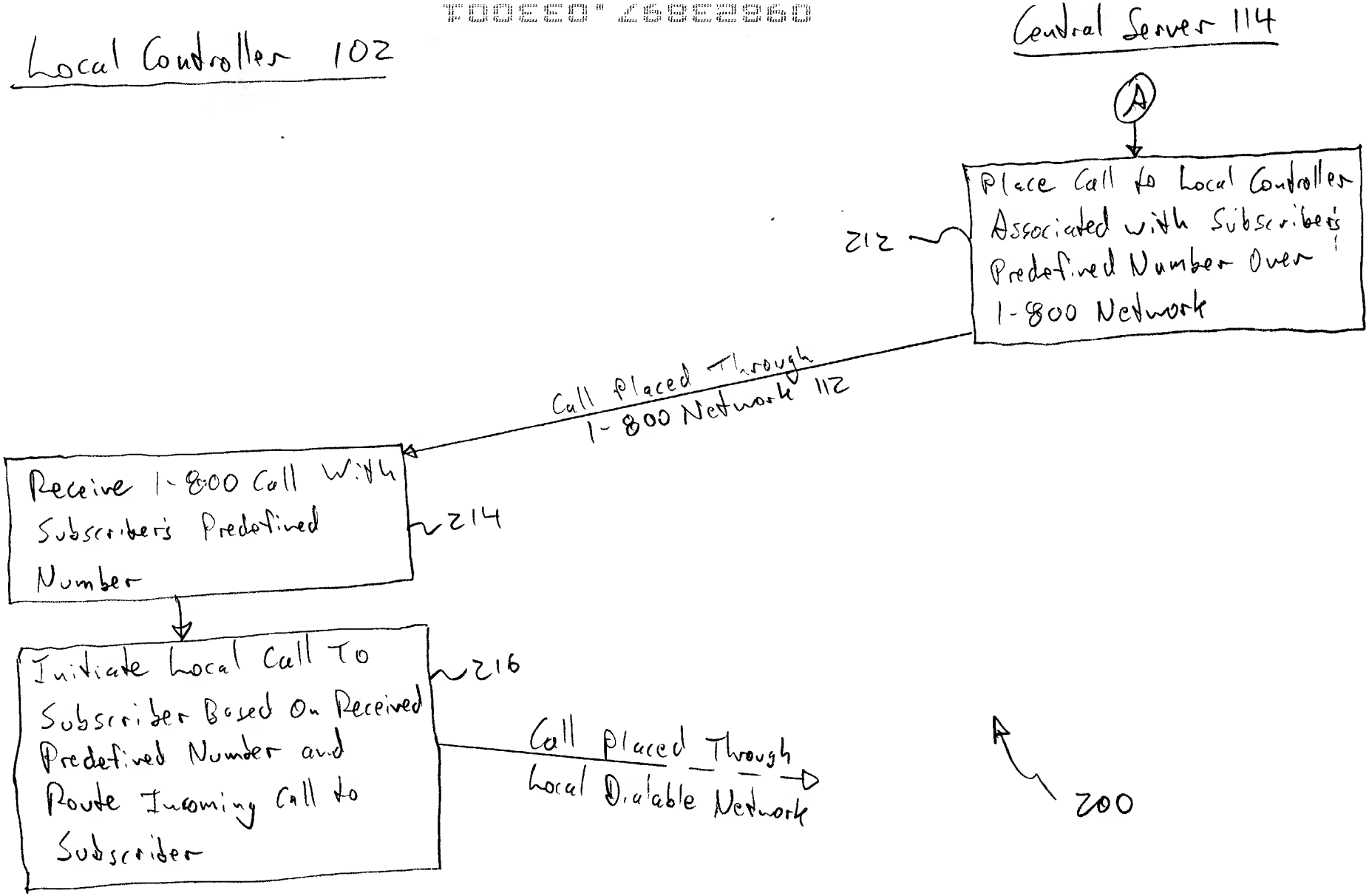

FIG 2B

TOOSEO "26852860

Local Controller 102

Central Server 114

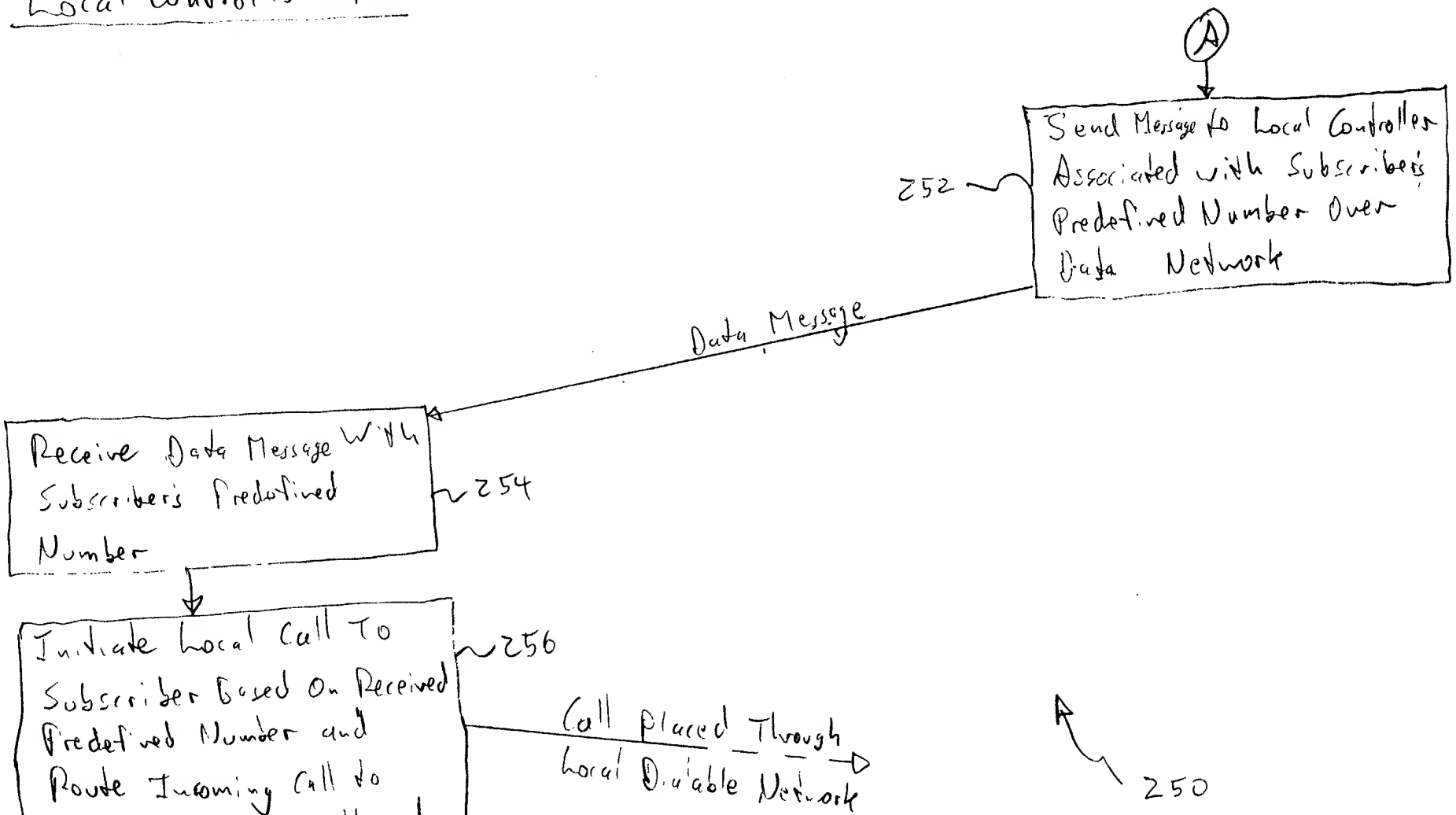

FIG 2C

Local Denver Controller's 1-800 Number Record

Seattle Central Server's 1-800 Number	1-800-123-4567
NYC Central Server's 1-800 Number	1-800-456-7890
Airline's Domestic Reservations 1-800 Number	1-800-789-1111
Airline's International Reservations 1-800 Number	1-800-789-2222
Airline's Customer Service 1-800 Number	1-800-789-3333
Airline's Mileage Plan 1-800 Number	1-800-789-4444
Airline's Air Freight 1-800 Number	1-800-789-5555
Airline's Baggage Service 1-800 Number	1-800-789-6666
Airline's 1-800 Number	1-800-789-0000

302
304
306
308
310
312
314
316
318

300

FIG 3

T00E20" 26823060

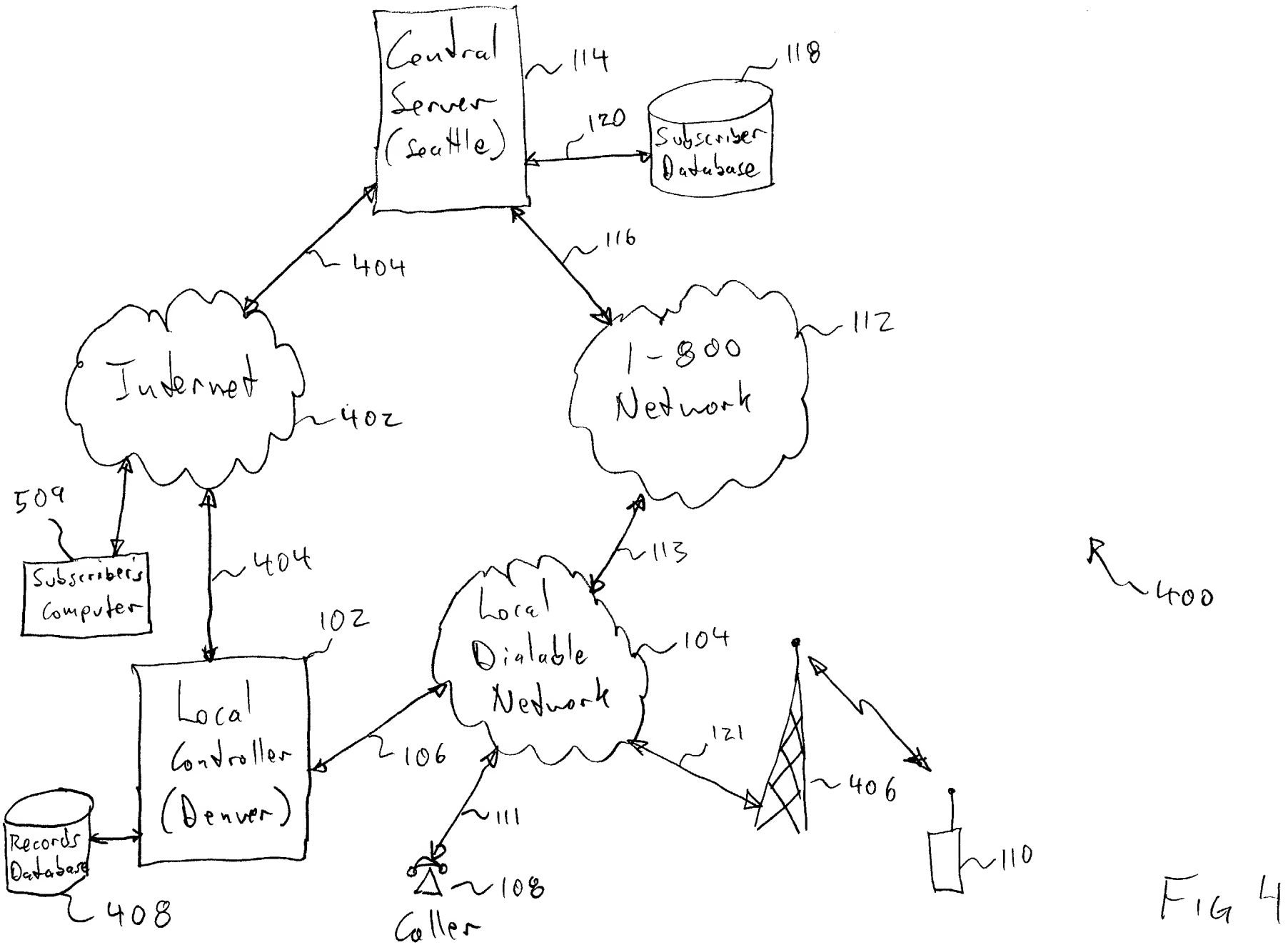

FIG 4

Local Denver Controller's Subscriber Record

Seattle Central Server's 1-800 Number	1-800-123-4567	302
NYC Central Server's 1-800 Number	1-800-456-7890	304
Seattle Central Server's Address	seattle@accessline.com	502
NYC Central Server's Address	nyc@accessline.com	504
Subscriber's Outgoing Voice Greeting	<.WAV file>	506
Subscriber's Primary Address	subscriber@acmeinc.com	508
Subscriber's Secondary Address	subscriber@ispinc.com	510
Subscriber's 1st Stored Voice Message	<.WAV file>	512
Subscriber's 2nd Stored Voice Message	<.WAV file>	514
Subscriber's 3rd Stored Voice Message	<.WAV file>	516

500

Fig 5

TOCEO" 26952960

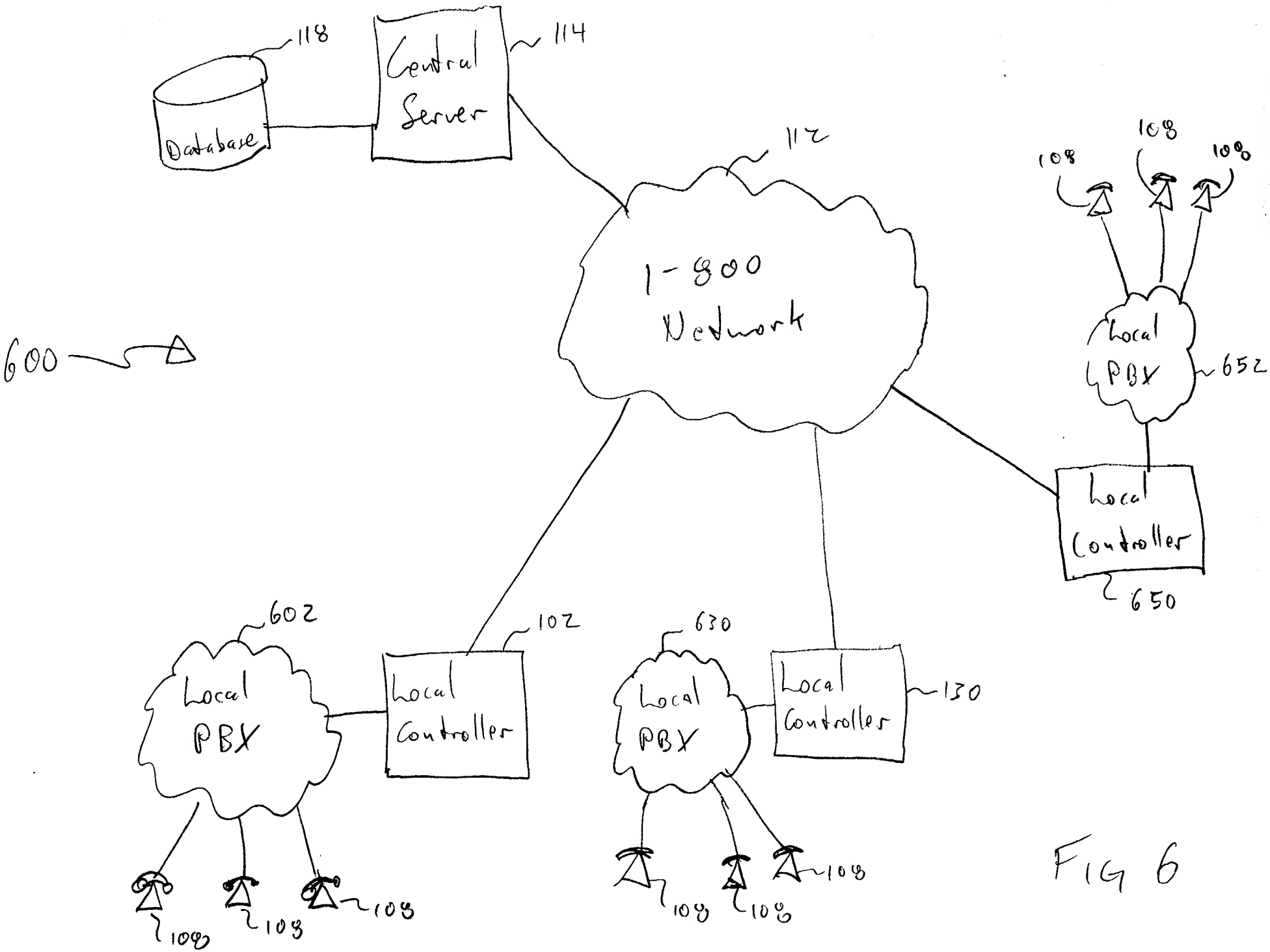

FIG 6